HMR INSTITUTE OF TECHNOLOGY & MANAGEMENT

Hamidpur, Delhi-110036

(An ISO 9001: 2008 certified, AICTE approved & GGSIP University affiliated institute) E-mail: hmritmdirector@gmail.com, Phone: - 8130643674, 8130643690, 8287461931, 828745369318

HMRITM/IQAC/2024 -25/010(a)

Date: - 12/08/2024

Student Grievance Redressal Committee (SGRC)

Establishment of Online Grievance Redressal Mechanism as specified in the Approval Process Handbook* as well as the Grievance Redressal Committee in the Institution. Appointment of Ombudsman by the University. (As per All India Council for Technical Education (Redressal of Grievance of Students) Regulation, 2019 vide F. No.1-101/PGRC/AICTE/Regulation/2019 dated 07.11.2019) *All India Council for Technical Education (Redressal of Grievance of Faculty/ Staff Member) Regulations, 2021 vide F.No.1-103/ AICTE/PGRC/Regulation/2021dated 25.03.2021. The below mentioned member will constitute this committee.

Faculty Name	Designation	Email- Id
Dr. V.C. Pandey	Director, Chairperson	hmritmdirector@gmail.com
Dr. Padmaja Panda	Associate Professor, Member	tuniniki@gmail.com
Dr. Taruna Sharma	Associate Professor, Member	tarunahmr@gmail.com
Dr. Md. Ehsan Asgar	Assistant Professor, Member	asgarehsan@gmail.com
Vansh Raheja (CSE3A)	Student Representative	Vanshraheja12@gmail.com
	Dr. V.C. Pandey Dr. Padmaja Panda Dr. Taruna Sharma Dr. Md. Ehsan Asgar	Dr. V.C. Pandey Director, Chairperson Dr. Padmaja Panda Associate Professor, Member Dr. Taruna Sharma Associate Professor, Member Dr. Md. Ehsan Asgar Assistant Professor, Member

Functions of SGRC:

- 1) A complaint from an aggrieved student relating to the institution shall be addressed to the Chairperson, Student Grievance Redressal Committee (SGRC).
- 2) In considering the grievances before it, the SGRC shall follow principles of natural justice.
- 3) The SGRC shall send its report with recommendations, if any, to the concerned institution and a copy thereof to the aggrieved student, within a period of 15 days from the date of receipt of the complaint.
- 4) Any student aggrieved by the decision of the SGRC may prefer an appeal to the Ombudsperson, within a period of fifteen days from the date of receipt of such decision.

CC:

Notice Board

HOD's

Website

Canteen

Admin

Director

Director

HMR Institute of

Technology & Management

Hamidpur, Delhi-110036